


London Borough of

Redbridge



Our ref: DN/454/0

Date: Friday 22nd August 2025



Dear Sir/Madam

Contract for: Dynamic purchasing vehicle for the provision of Supported Living Services for Adults with learning disabilities, mental health and autism

Lot: Lot 1: Low and Medium Needs/Lot 2: High and Specialist Needs

Further to your Tender submission for the above Contract. I have pleasure in informing you that the Council has decided to award the Contract to your organisation for Lot 1: Low and Medium Needs/Lot 2: High and Specialist Needs. In the absence of any challenge to the Council's decision, the Council will enter into the Contract with your organisation as soon as possible following the expiry of the standstill period referred to below.

As stated in the Tender Documentation, the award criteria used on this occasion was as outlined in **Appendix 1: Award Criteria** of this letter. The successful organisation's Tender Submission was scored as per **Appendix 2: Successful Providers** of this letter.

In compliance with Public Contracts Regulations 2015 ('The Regulations'), the standstill rules at Regulations 85 to 87, and rules on automatic suspension during standstill at Regulation 95, the Council will not enter into the Contract prior to the expiration of a voluntary standstill period of 10 calendar days. This period runs from the date on which the unsuccessful tenderers for the Contract are issued with electronic notification of the Council's decision. On this occasion, the standstill period is currently due to end at midnight on 1st September 2025.

The purpose of the standstill period is to provide unsuccessful tenderers with the opportunity to challenge the Council's award decision prior to completion of the Contract. If the award decision is challenged during the standstill period the Council is prevented from entering into the Contract until such time as the challenge has been resolved or a Court has given the Council permission to proceed. If the Council is required to extend the standstill period beyond midnight on 1st September 2025 I will write to you again.

Assuming there are no challenges to the Council's decision, the Council intends the Contract to commence on 1st November 2025 and, subject to earlier termination in accordance with the Contract, to continue until midnight on 31st October 2029.

The Council is currently in the process of preparing the final DPV/framework agreement, which will be required to be executed as a deed. The final agreement will be issued to you for signing electronically via DocuSign. You are not required to have your own DocuSign licence in order to sign the agreement.

We understand from your tender response that you are a registered company. As such, in accordance with sections 44 and 46 of the Companies Act 2006, your company can execute the agreement as a deed in one of the following ways:

1. By the signature of two (2) company directors;
2. By the signature of one (1) company director and the company secretary; **or**
3. By the signature of one (1) company director, in the presence of an independent witness who attests the company director's signature.

Please note the following:

- A "company director" or "company secretary" means those persons as listed on Companies House for your company.
- If the deed is to be signed by one (1) company director in the presence of a witness, the witness must be present at the time the company director signs the contract electronically.

If you are a charity that is also a registered company, the above will also apply.

In order to ensure the correct signature block is included the final agreement when it is issued for signing, please confirm the following by **no later than 1st September August 2025.**

- How your company will enter into the agreement as a deed (please see the above options).
- Name and email address of the authorised signatories who will be signing the agreement on behalf of your company.

Please note, if you do not provide us with the information needed this may cause a delay in completing the signing process for the framework agreement and therefore the Council may not make any referrals/placements with your company until the agreement is signed.

Please note that the Council is unable to make any commitment to proceed with the award of the Contract until such time as the standstill period referred to above has ended. Any preparations that you may choose to undertake during the standstill period and thereafter prior to completion of the Contract are at your organisations own cost and risk unless otherwise confirmed to you in writing by the Council.

Mobilisation issues and arrangements for the commencement of the services to be undertaken pursuant to the Contract will be coordinated by the Councils Contract Manager who will be in contact with you in due course in this regard.

Please be aware that this notification letter is sent to you via electronic means at the email address provided in your Tender only and not by hard copy and will be deemed to be received by you upon successful transmission.

Yours sincerely,



Appendix 1 – Award Criteria

Lot 1: Low and Medium Needs

Criteria	Criteria Weighting	Level 1 - Sub-Criteria	Sub-Criteria Weighting
Quality	Quality 45%	Delivering a person-centred service	10%
		Staffing and Workforce	5%
		Service Outcomes, Standards and Quality Assurance	10%
		Safeguarding and Risk Management	15%
		Tenancy Management and Support	5%
	Lot specific questions 15%	Lot 1: Low to Medium Needs	15%
Price	40%		40%
TOTAL			100%

Lot 2: High and Specialist Needs

Criteria	Criteria Weighting	Level 1 - Sub-Criteria	Sub-Criteria Weighting
Quality	Quality 45%	Delivering a person-centred service	10%
		Staffing and Workforce	5%
		Service Outcomes, Standards and Quality Assurance	10%
		Safeguarding and Risk Management	15%
		Tenancy Management and Support	5%
	Lot specific questions 15%	Lot 2: High and Specialist Needs	15%
Price	40%		40%
TOTAL			100%

Lot 3: Complex and Bespoke Needs

Criteria	Criteria Weighting	Level 1 - Sub-Criteria	Sub-Criteria Weighting
Quality	Quality 45%	Delivering a person-centred service	10%
		Staffing and Workforce	5%
		Service Outcomes, Standards and Quality Assurance	10%
		Safeguarding and Risk Management	15%
		Tenancy Management and Support	5%
	Lot specific questions 55%	Lot 3: Complex and Bespoke	55%
Price		For Information only	
TOTAL			

Appendix 2: Successful Providers

Lot 1: Low and Medium Needs

Provider Name	Learning Disability and Autism Final Score	Mental Health Final Score
[Redacted]	69.72%	73.01%
	72.88%	75.47%
	69.72%	72.80%
	70.54%	73.47%
	72.00%	72.47%
	72.09%	74.87%
	72.29%	74.47%
	73.29%	76.58%
	77.54%	80.47%
	69.54%	72.47%
	69.64%	72.47%
	70.88%	74.01%
	70.29%	73.58%
	72.54%	75.47%
	73.37%	75.47%
38.00%	75.01%	
74.64%	77.90%	
[Redacted]	72.33%	75.58%
	71.64%	74.69%
	72.29%	76.75%
	69.54%	36.00%
	74.12%	76.35%
	72.00%	72.47%
	69.71%	72.71%
72.27%	76.00%	

Lot 2: High and Specialist Needs

Provider Name	Learning Disability and Autism Final Score	Mental Health Final Score
[Redacted]	72.02%	76.22%
	67.98%	73.43%
	68.56%	74.22%
	71.59%	76.00%
	70.27%	75.22%
	71.27%	77.29%
	72.56%	78.22%
	70.56%	76.22%
	78.00%	75.75%
	74.81%	80.41%
	67.56%	36.00%
	71.27%	77.07%

Lot 3: Complex and Bespoke Needs

Provider Name	Learning Disability and Autism Final Score	Mental Health Final Score
[REDACTED]	60.00%	60.00%